

AT A GLANCE

FACT SHEET

Computershare is a global leader in transfer agency, employee equity plans, proxy solicitation and other specialized financial and communication services. Many of the world's largest companies employ our innovative solutions to maximize the value of their relationships with investors, employees, customers and members.

Computershare has approximately 10,000 employees across the world and serves 14,000 corporations and 100 million shareholders and employee accounts in 17 countries.

For more information, visit www.computershare.com

TRANSFER AGENCY SOLUTIONS

- > Comprehensive shareholder recordkeeping
- > Complete dividend reinvestment and direct stock purchase plan services
- > Full participant in DTC's Direct Registration System
- > QuickCert™ print-on-demand stock certificates
- > Client online access to shareholder data via Issuer Online
- > Shareholder online access to account information via Investor Centre
- > Complete annual meeting services
- > Lost shareholder and escheatment services
- > IVR self-service capabilities for shareholders
- > eTree® electronic delivery incentive programs
- > Initial public offering processing and escrow services

CORPORATE EVENT SOLUTIONS

- > Merger, acquisition and exchange processing
- > Redemptions
- > Tender offers and Dutch auctions
- > Stock splits – forward and reverse
- > Spin-offs/divestitures
- > Rights/subscription offerings
- > Demutualizations
- > Underwater stock option tenders

COMMUNICATION SOLUTIONS

- > Print, mail and electronic delivery solutions
- > Advanced capabilities for flexible printing solutions
- > Regulatory and compliance printing and filing

EMPLOYEE EQUITY SOLUTIONS

- > Self-administered recordkeeping systems or a full outsourcing solution for stock option plans
- > Full-outsourced administration of employee stock purchase plans
- > Targeted employee plan communications to increase participation
- > Employee stock plan proxy distribution and tabulation

STRUCTURED FINANCE SOLUTIONS

- > SPV (special purpose vehicle), entity management and financial administration services through Lord Securities Corporation

GOVERNANCE AND COMPLIANCE SOLUTIONS

- > Web-enabled World Records® software that keeps track of corporate subsidiaries' key information
- > Automated Computershare e-Forms™ application to handle SEC and FDIC Section 16 forms
- > Independent director services through Lord Securities Corporation

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Georgeson is the world's leading provider of strategic proxy and corporate governance consulting services to corporations and shareholder groups working to influence corporate strategy.

Since 1935, Georgeson has specialized in complex solicitations such as hostile and friendly acquisitions, proxy contests and takeover defenses. Georgeson leads more merger and acquisition transactions globally than any other firms combined. Georgeson also provides issuers with expertise in corporate events solutions such as post-merger unexchanged holder programs and information agent services.

Georgeson is a Computershare company. For more information, visit the Georgeson website at www.georgeson.com

CORPORATE GOVERNANCE CONSULTING

- > Takeover defense services
- > Merger and acquisition consulting
- > Proxy fight consulting
- > Executive stock incentive plan analysis

PROXY SOLICITATION SERVICES

- > Global proxy solicitation provider
- > Merger and acquisition advisement
- > Corporate proxy distribution, tabulation and vote reporting
- > Shareholder electronic delivery

INFORMATION AGENT SERVICES

- > Integrated services for complex corporate restructurings, spin-offs and demutualizations
- > Scalable call center support
- > Ownership identification, market monitoring and shareholder communications design

PostMerger CleanUp™ SERVICES

- > Research and confirmation of addresses of unexchanged shareholders
- > Development of customized communications
- > Campaign implementation processing
- > Exchange of shares

SMALL SHAREHOLDER PROGRAMS

- > Shareholder profile analysis and customized program recommendation
- > Two 35-day opportunities for shareholders to participate
- > Inbound call center and outbound calling campaign
- > In-house print and mail services
- > Subsequent mailings as reminders of other company initiatives

PostMerger CleanUp™ is provided by our broker dealer Georgeson Securities Corporation, member of NASD, SIPC

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